Relation between marketing expenses and bank's financial position: Ukrainian reality

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Abstract

Purpose – The purpose of this paper is to determine relation between marketing expenses and bank's financial position. Factor and cluster analyses were applied to unify different financial variables into financial clusters. Each cluster has specific long-term and short-term financial position and is allocated to appropriate rating position of new rating system. Using rating positions, it is possible to determine whether overall bank position is fragile or stable, and which financial position is vulnerable. Comparing marketing expenses with financial positions, it is possible to evaluate how effectively banks manage their financial resources, and what impact marketing activity has on the financial position.

Design/methodology/approach – Financial statements of Ukrainian banks for last five years are analyzed. Database of financial documents are reviewed. Coefficient, principal components, and hierarchical cluster analyzes are applied to elaborate new rating system. "Bartlett's Test of Sphericity" and "Kaiser-Meyer-Olkin Measure of Sampling Adequacy Test" validate input data. Box-and-whisker plots are used to describe graphically interaction between marketing expenses and bank financial positions.

Findings – The new rating system describes short-term and long-term bank financial positions. In their marketing activity, Ukrainian banks mostly have uneven distribution of marketing expenses in context of financial positions. Such pattern disrupts long-term stability of Ukrainian banking system. Each financial variable has different impact on marketing activity; however, the correlation level is insignificant. In general, Ukrainian banks do not consider financial positions in marketing planning.

Practical implications – New rating system can be used by the National Bank of Ukraine, the main supervisory bank of Ukraine, to determine fragile banks and to predict their bankruptcy. Banks may use findings to analyze their financial positions and to find optimal marketing expenses.

Originality/value – This paper contributes into the scientific literature in novelty of marketing-finance interaction in the Ukrainian banking system. New rating system of Ukrainian banks considers different aspects of bank financial stability: liquidity level, credit risks, deposit portfolio, and bank's ability to attract additional financial resources on financial markets. Cluster analysis helps to allocate similar financial factors to different clusters and to evaluate financial risks in conjunction. As legal regulations concerning banking market, are also considered, the rating system can be adjusted to different countries. In addition, marketing expenses are analyzed in context of banks' financial positions.

Keywords Marketing, Banking, Financial services, Long-term position, Short-term position, Fragility **Paper type** Research paper

1. Introduction

Modern banks use different marketing strategies and instruments in their activity; however, these strategies may be ineffective in a highly competitive banking market. Each bank tries to attain high market share and to get high profits. On the other hand, considering high level of competitiveness on the banking market, it has to spend a lot of money on marketing instruments. Another way to decrease costs may be to avoid "marketing wars" with rivals. In any way, banks face a dilemma: either to increase costs on marketing activity and possibly weaken financial position, or to decrease them and lose market share.

The issue of marketing budget, strategy, and instruments remains keen for all banks, as they have to decide how much money to spend, how to evaluate marketing activity, and which instruments are the most effective. In other words, banks have to find equilibrium between their possibilities and desires, i.e. between bank financial position and marketing efforts. Ukrainian banking system is not an exception.



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Expenses and bank's financial position

903

Received 27 February 2016 Revised 17 October 2016 Accepted 2 December 2016 The development of banking products and services has to meet customers' demands. Each client has specific needs and desires. For last years, we may observe a strong diversification not only in banking product and service range, but also in customers' desires. Clients in Ukraine choose the bank that can both satisfy their needs and become a businesspartner. Today clients want to have personal attitude. Without a doubt, this transition to personal maintenance in the banking industry costs a lot of money. Banks hope to get not only increased customer satisfaction from investments into personal maintenance but also:

(1) greater market share;

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- (2) clients' loyalty to the bank; and
- (3) greater profits in the long-term period.

Marketing-finance interaction is vital for bank's success as strong interdependencies between two departments exist. As separate disciplines, marketing and finance approach the business practice in different ways. Indeed, while financial department tries to optimize bank costs to maximize profits, marketing department tries to invest as much as possible in marketing strategies and other activities. At first sight, these actions may be contradictory, but they should be viewed as complementary. Thus, it is necessary for any bank to find this optimization point in which the bank spends optimal amount of money and gets maximum return on investments into marketing activity.

Described above problem in Ukrainian banking system requires solutions. First of all, we determine key financial factors. Banks should take into account both long- and short-term financial positions. Second, we elaborate new rating system for Ukrainian banks. This new system will give us a possibility to analyze bank's financial power, taking into consideration both American and Ukrainian methodologies. Third, we allocate banks to clusters, characterized with specific factors. And fourth, we analyze a correlation between bank's financial position and its marketing expenses.

2. Literature review

The issue of marketing-finance interaction is not new. However, it is not still well explored. Only few researchers examined this interaction on the banking market. Interest to marketing/finance interface occurred in the late 1980s and early 1990s. Peles (1970) reported an association between current-year sales and advertising expenditures from up to three years prior to the current year. Mathur and Jain (1974) applied net present value to retail distribution in urban inner cities. Green *et al.* (1995) examined determinants of long-term performance of entrants into the software industry and found significant benefits to advertising among word processing suppliers. Kumar *et al.* (2000) examined company performance evaluating market return index. Zinkhan and Verbrugge (2000) argued that the link between marketing and finance becomes critical as firms focus on enhancing economic value. Srivastava *et al.* (1998) analyzed how marketing would be affected by central economic planning.

In terms of analysis of marketing efficiency, there is a broad marketing literature concerning the effects of advertising on sales, advertising expenditures, and profits, and extensive published research on the relationship between strategic management variables, market share, and profit (Szymanski *et al.*, 1993; Capon *et al.*, 1990). Hozier and Schatzberg (2000) analyzed correlation between the termination of advertising companies and their stock returns. Mathur and Mathur evaluated stock price depending on green marketing activities. Some researchers examined specific industries. Hasan *et al.* (2001) study thrift institutions, and Hozier and Schatzberg study the advertising industry (i.e. ad agencies).

Many scientists use different methods to answer the question: do marketing activities contribute to overall firm performance? One such method is the event study, a technique



introduced into the economics and finance literature by Fama and French (1996). The event studies found in the business literature form part of a larger group of methods which can be termed "event history analysis" (Yamaguchi, 1991). Abnormally high (low) returns around the event date, after adjustments for risk and overall stock market fluctuations, are reflective of positive (negative) wealth effects (Verbrugge, 1997; Zinkhan and Zinkhan, 1994).

In common, researchers determined different dependent and independent variables. In the same time, they have different opinions about cause-effect connections. Some assume that marketing activity is a result of a financial one and that company's financial position determines marketing strategy. Others claim that financial position is a reflection of a marketing strategy. However, we suppose that in this interaction there is no an initial source: marketing and finance are complementary.

3. Objectives

The aim of this paper is to explore interaction between marketing expenses and bank's financial position on the Ukrainian banking market. In addition, we determine financial factors that are crucial for long- and short-term financial position of a bank. Conducting factor and cluster analyses, we create new rating model for Ukrainian banks. Specifically new model consists of two positions that determine strong and weak sides of a bank. Matching rating positions and marketing expenses, we evaluate the relation between bank's financial position and marketing activity. Also, the authors examine hypotheses:

- (1) banks with relatively high concentration of big credit risks (BCR) have vulnerable long-term financial position;
- (2) banks with stable long-term financial position have even distribution of marketing expenses;
- (3) banks with stable short-term financial position have even distribution of marketing expenses; and
- (4) banks with low levels of capital adequacy have even distribution of marketing expenses.

4. Data and methods

We use financial statements of all Ukrainian banks as a primary source of data. Table I contains descriptive statistics about bank assets. The biggest bank accounts for 21.71 percent of the whole banking system, four biggest banks – 50.79 percent, ten biggest ones – 73.08 percent.

In our research we used data of 25 biggest Ukrainian banks by assets (90.78 percent of total Ukrainian banking market), because other banks mostly specialize on specific market niche such as micro crediting, real estate crediting, and other activities. It is incorrect to compare full-specialized banks with others. Moreover, these minor-specialized banks are not subjected to legal requirements established by the National Bank of Ukraine; thus, we analyze only full-specialized Ukrainian banks.

The research consists of five stages:

- (1) selection and calculation of key financial parameters that characterize bank's financial position in context of its possible marketing strategy;
- (2) reduction the quantity of financial parameters by the assignment of correlated variables into one factor. For this stage we use the principal components analysis;
- (3) preliminary description of identified factors;
- (4) detection of homogeneous bank groups with identified factors. On this stage we use hierarchical cluster analysis; and
- (5) description of interconnection between detected bank clusters and marketing expenses.



Expenses and bank's financial position

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24.4					Cumulative	
24,4	No.	Bank	Assets (mln. \$)	Market share (%)	market share (%)	Official link
	1	Privatbank	11,036,621	21.71	21.71	http://en.privatbank.ua/
	2	State Savings Bank of	6,641,038	13.06	34.77	www.oschadbank.ua/en/
906	3	Ukraine Ukreximbank	5 886 729	11.58	46.34	www.eximb.com/eng/
	4	UniCredit Bank (Ukrsotsbank)	2,259,069	4.44	50.79	https://en.unicredit.ua/
	5	Subsidiary Bank Sberbank of Russia	2,158,547	4.25	55.03	https://en.sberbank.ua/
	6	Raiffeisen Bank Aval	2,134,913	4.20	59.23	www.aval.ua/en/
	7	UkrSibbank (BNP Paribas Group)	1,809,042	3.56	62.79	https://ukrsibbank.com/en/
	8	Alfa-Bank Ukraine	1,765,081	3.47	66.26	www.alfabank.ua/en/index_english.htm
	9	Prominvestbank	1,735,465	3.41	69.67	www.pib.com.ua/en/
	10	Ukrgasbank	1,731,424	3.41	73.08	www.ukrgasbank.com/eng/
	11	First Ukrainian International Bank	1,568,460	3.08	76.16	http://pumb.ua/en/
	12	VTB Bank Ukraine	1,067,339	2.10	78.26	http://vtb.ua/
	13	Credit Agricole Bank	968,245	1.90	80.17	https://credit-agricole.ua/eng
	14	OTP Bank	881,412	1.73	81.90	http://en.otpbank.com.ua/
	15	Pivdennyi Bank	818,489	1.61	83.51	http://bank.com.ua/en/
	16	Citibank (Ukraine)	670,197	1.32	84.83	www.citigroup.com
	17	ING Bank Ukraine	629,297	1.24	86.07	www.ingbankukraine.com/en/
	18	Megabank	370,100	0.73	86.79	www.megabank.net/en/
	19	KredoBank	344,669	0.68	87.47	www.kredobank.com.ua/
	20	ProCredit Bank	324,372	0.64	88.11	http://en.procreditbank.com.ua/
	21	Bank Credit Dnepr	313,967	0.62	88.73	http://creditdnepr.com.ua/
	22	Platinum Bank	298,454	0.59	89.31	http://en.platinumbank.com.ua/
	23	Diamantbank	296,143	0.58	89.90	http://diamantbank.ua/en/
	24	Universal Bank	241,729	0.48	90.37	www.universalbank.com.ua/eng/
Table I.	25	Pravex-Bank	205,854	0.40	90.78	www.pravex.com/eng/main
Biggest Ukrainian						
banks by assets (January 1, 2016)	109	The whole banking system	46,156,655.67	100.00	100.00	

In our research we applied factor analysis to group financial parameters to similar factors. Using Kohonen self-organizing maps, a method of hierarchical cluster analysis, we allocated banks to appropriate clusters. Finally, we combined financial factor with bank cluster. After that, the authors compared marketing expenses with bank rating score.

5. Research results

Selection and calculation of key financial parameters

To determine key financial parameters that describe bank's financial position in the Ukrainian banking system, we consider:

- (1) Basel principles of effective bank supervision that were included into legal control documents of the National Bank of Ukraine (the main supervisory bank in Ukraine); and
- (2) profitability and unprofitability as one of the most important indicators of bank's efficiency.

In Table II we provide key 11 financial parameters as input variables. They are structured into five units: capital adequacy, liquidity risks, credit risks, financial stability, and efficiency.



Block	Name	Symbol	Formula	Expenses and bank's
Capital adequacy	The scale of regulatory capital	SRC	(regulatory capital)/(minimum standard of regulatory capital)	financial
Capital adequacy	The adequacy of regulatory capital	ARC	(regulatory capital)/(assets, reduced by the amount of established appropriate reserves for active operations)	position
Liquidity risks	Current liquidity	CL	(Assets with a finite maturity of up to 31 days)/(the bank's liabilities with final maturity of less than 31 days)	907
Liquidity risks Credit risks	Quick assets Big credit risks	QA BCR	(Quick assets)/(total assets) (The sum of all large credit risks, provided by the bank with respect to all contractors and all related parties)/ (regulatory capital)	
Credit risks	Maximum credit risk to a single counterparty	MCR1C	(The requirements of the bank to the counterparty or group of related counterparties and all financial liabilities issued by the bank with respect to a counterparty or group of related counterparties)/(regulatory capital)	
Credit risks	Share of substandard loans in all bank credit portfolio	SC	(Provided substandard loans/total sum of provided loans	
Credit risks	Loans to deposits	LTD	(Provided loans)/(deposits)	
Financial stability	Financial leverage	FL	(Liabilities)/(equity)	Table II.
Efficiency	Return on equity	ROE	(Net profit)/(equity)	List of input variables

The adequacy of regulatory capital (ARC) reflects bank's ability to perform in time and fully its liabilities that result from trade, credit, and other monetary operations.

The scale of regulatory capital (SRC) shows the ratio of bank regulatory capital value to a minimum established level.

Current liquidity (CL) shows minimum value of assets the bank must have to perform in time and fully its liabilities during one month.

Quick assets (QA) reflect bank's capability of transforming its assets into cash.

Variable "BCR" we use to restrict concentration of BCR for a single counterparty or for a group of counterparties. Credit risk, taken for a single counterparty or for a group of counterparties, is considered high when the total liabilities to a single counterparty or to a group of counterparties exceed 10 percent of a bank regulatory capital.

Maximum credit risk to a single counterparty (MCRC1C) is used to restrict credit risk that emerges when counterparty does not perform its liabilities.

Share of substandard loans in bank credit portfolio (SC) reflects the extent of risk of credit operations and perspectives of bank liquidity.

Loans to deposits (LTD) shows the ratio of bank loan portfolio to deposit one, and is an important indicator of long-term bank liquidity.

Financial leverage (FL) characterizes bank's capability of attracting new financial resources on financial markets.

Return on equity (ROE) characterizes how effectively the bank uses shareholders' equity. The calculation of selected financial parameters on January 1, 2016 is provided in Table AI.

Reduction the quantity of chosen financial indicators

Before applying of hierarchical clusters analysis, we reduce the dimension of input data provided in Table AI. For this, we use Principal Components Analysis as a part of factor analysis in software SPSS 21.



Necessity to conduct factor analysis is determined by correlation among variables. Table III contains the results of pair comparison of input data form Table AI. Relatively high correlation is observed among BCR-MCRC-FL variables, and it makes sense to group these variables into one group.

Table IV contains results of data validation by Kaiser-Meyer-Olkin Measure of Sampling Adequacy Test and Bartlett's Test of Sphericity. The value of Kaiser-Meyer-Olkin Measure of Sampling Adequacy is 0.703 and points that factor model is acceptable. χ^2 value is 547.269 with 45 degrees of freedom. Bartlett's Sig. value is 0.000. Null hypothesis that correlation matrix is sporadic is rejected with probability of error 0.000; thus, null hypothesis is wrong. Bartlett's Sig. value also indicates that correlations among variables of input data exist, and that it is possible to group them.

Using factors as predictors, communality is quadrant of multiple correlations among dependent variables. It measures the percent of dispersion in a given variable that is mutually justified by all factors and may be interpreted as a reliability of this variable. From Table V we may conclude that factor model justifies relatively high share of dispersion of each variable: from 0.537 for CL and 0.917 for BCR. Thus, there is no necessity to exclude any variable.

		SRC	ARC	CL	QA	BCR	MCR1C	SC	LTD	FL	ROE
	SRC	1	0.081	-0.008	0.038	-0.13	-0.11	0.118	0.05	-0.106	-0.018
	ARC	0.081	1	0.26	0.343	-0.294	-0.267	-0.064	0.031	-0.232	0.13
	CL	-0.008	0.26	1	0.255	-0.055	-0.046	-0.022	0.157	-0.108	-0.035
	QA	0.038	0.343	0.255	1	-0.088	-0.127	-0.111	0.123	-0.033	0.18
	BCR	-0.13	-0.294	-0.055	-0.088	1	0.906	0.261	0.111	0.837	0.421
	MCR1C	-0.11	-0.267	-0.046	-0.127	0.906	1	0.346	0.08	0.816	0.398
	SC	0.118	-0.064	-0.022	-0.111	0.261	0.346	1	0.011	0.135	-0.231
	LTD	0.05	0.031	0.157	0.123	0.111	0.08	0.011	1	-0.077	-0.094
le III.	FL	-0.106	-0.232	-0.108	-0.033	0.837	0.816	0.135	-0.077	1	0.595
elation matrix	ROE	-0.018	0.13	-0.035	0.18	0.421	0.398	-0.231	-0.094	0.595	1

Kaiser-Meyer-Olkin Measure of Sampling Ad	lequacy	0.703
Bartlett's Test of Sphericity	Approx. χ^2	547.269
	df	45
	Sig.	0.000
Note: Populto of "Bartlett's test of aphorisity"	" and "Kaiser Mover Ollrin measure of a	mpling adagung toot"

Table IV. Results of data validation

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Note: Results of "Bartlett's test of sphericity" and "Kaiser-Meyer-Olkin measure of sampling adequacy test

	Variable	Initial	Extraction
	SRC	1	0 731
	ARC	1	0.594
	CL	1	0.537
	QA	1	0.573
	BCR	1	0.917
	MCR1C	1	0.915
	SC	1	0.697
	LTD	1	0.547
Table V.	FL	1	0.9
Communalities	ROE	1	0.82

908

In our research we would have to use ten factors to justify 100 percent of dispersion. However, using conventional criterion to cease the process of factor extraction, in which initial value becomes less than 1.0, we calculated that four factors would be reasonable to use in further research. According to data from Table VI, four factors have value of more than 1. First component explains 31.978 percent of total dispersion, second – 16.761 percent, third – 13.094 percent, and fourth – 10.484 percent. In sum, these four components justify 72.318 percent of total dispersion. Considering that factor model, consisting of four factors, keeps more than 72 percent of input data, we assume that it makes sense to apply this model in further research.

In the next step of factor analysis is a rotated component matrix (Table VII). According to the rule of factor analysis, variables of input data that have the highest value of correlation with a given component of a factor model, gather into one factor. Using this rule, we group output variables into appropriate factors. Table VIII contains the results of this grouping.

Preliminary description of identified factors

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Grouping variables by the components of the factor model, we determine four factors.

- Factor 1 "Relation between profitability and concentration of big credit risks";
- Factor 2 "Relation between capital adequacy and capital liquidity".
- Factor 3 "Relation between long-term and short-term liquidity".
- Factor 4 "Relation between scope of activity and substandard credit portfolio."

		Initial eigenva	Rotation sums of squared loadings				
Component	Total	% of variance	Cumulative%	Total	% of variance	Cumulative %	
1	3.198	31.978	31.978	3.198	31.978	31.978	
2	1.676	16.761	48.74	1.676	16.761	48.74	
3	1.309	13.094	61.834	1.309	13.094	61.834	
4	1.048	10.484	72.318	1.048	10.484	72.318	
5	0.911	9.115	81.432				
6	0.71	7.098	88.53				
7	0.631	11475	94.841				
8	0.294	2.935	97.776				
9	0.135	1.353	99.129				
10	0.087	0.871	100				

	1	2	3	4	
SRC	-0.122	0.248	-0.214	0.78	
ARC	-0.213	0.733	0.045	0.099	
CL	-0.05	0.434	0.587	-0.048	
QA	0.007	0.729	0.195	-0.049	
BCR	0.933	-0.169	0.131	0.037	
MCR1C	0.922	-0.189	0.131	0.113	
SC	0.213	-0.298	0.276	0.698	
LTD	0.036	0.055	0.737	0.012	Table VII
FL	0.938	-0.027	-0.132	-0.031	Rotated componen
ROE	0.647	0.472	-0.366	-0.213	matriz

Expenses and bank's financial position

Table VI. Total variance explained

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First factor "Relation between profitability and concentration of big credit risks" combines variable ROE from block "Efficiency," variables BCR and MRC1C from block "Credit risks," and variable FL from block "Financial stability." There is a nonlinear relation between profitability and the rate of borrowed and own capital, as big loans are concentrated in a credit portfolio, i.e. the higher the value of this relation, the less stable is bank's financial position and vice versa. We assume that big Ukrainian banks get profits if they give only huge loans and only to specific borrowers. However, rising credit risks may have asymmetric consequences. Such operations may lead to bank bankruptcy, as a bank has fragile financial position. The higher the value of this factor, the higher is the level of bank's financial fragility. This factor considers long-term financial position.

Second factor, "Relation between capital adequacy and capital liquidity" combines ARC from block "Capital adequacy" and QA from "Liquidity risks." This factor characterizes bank's ability to perform in time and fully its liabilities, and bank's ability to transform assets into cash. On the one hand, the low value of these parameters worsens bank's financial position. On the other hand, too high value leads to ineffective usage of own financial resources, and banks lose profits. However, the high value of second factor is safer for banks, as banks with low values of capital adequacy and QA are more vulnerable during financial instabilities on banking markets. In other words, banks benefit more from excessive liquidity levels and capital adequacy than from low ones. This factor reflects short-term bank financial position.

Third factor, "Relation between long-term and short-term liquidity" combines variables LTD and SL from block "Liquidity risks." It characterizes bank's ability to perform in time and fully its liabilities that result from trade, credit, and other monetary operations during one month. Also, this factor evaluates how the bank can attract additional deposits to maintain its credit operations, and how issued loans are insured by deposits. The low value of this factor shows a stable long-term bank's financial position; however, short-term liquidity level may be insufficient. The high value of this factor shows that a bank has unstable long-term financial position, but it has stable short-term liquidity. This factor reflects long-term bank's financial position.

Fourth factor, "Relation between scope of activity and substandard credit portfolio" combines variables SRC from block "Capital adequacy" and SC from block "Credit risks." It characterizes relation between the scope of activity of a bank by regulatory capital and share of substandard loans in credit portfolio. The bigger bank's scope of activity, the higher is probability that credit portfolio will be substandard. The higher the value of this factor, the higher is the level of credit risks. This factor describes short-term bank financial position.

	Factor model components	Output variables	Correlation coefficients
	Factor 1	FL	0.938
		BCR	0.933
		MRC1C	0.922
		ROE	0.647
	Factor 2	ARC	0.733
		QA	0.729
Table VIII.	Factor 3	LTD	0.737
Grouping the		CL	0.587
variables of output	Factor 4	SRC	0.78
variables into factors		SC	0.698



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Detection of homogeneous banks' groups on the basis of a hierarchical cluster analysis Input data on January 1, 2016 for hierarchical cluster analysis are provided in Table AII. To assess the degree of similarity among bank financial positions, we use Squared Euclidean Distance estimation. In addition, we apply agglomerative algorithm supposing that banks at first are grouped into small clusters. Then, these banks are grouped into more concentrated clusters. Step-by-step agglomerative algorithm is provided in Table AIII.

The sharp jump is observed after 120th step. It shows that for data that contain 125 observations, the optimal number of clusters is five. Allocation of banks to appropriate clusters is provided in Table AIV. Table IX contains information about the number of banks in each cluster and values of factors in each cluster.

Migration of Ukrainian banks is among clusters is provided in Table X.

On the basis of financial analysis and cluster profiles of Ukrainian banks, we create new rating system. This rating system consists of two components: short-term financial position and long-term financial position. New rating system is provided in Table XI.

	Number of banks	Factor 1	Factor 2	Factor 3	Factor 4
Cluster 1	16	-0.2203069	0.6462640	-0.7148891	1.9317416
Cluster 2	85	-0.0952465	-0.3213786	-0.172912	-0.353045
Cluster 3	4	0.1289277	-2.5099106	2.1634547	1.0617503
Cluster 4	19	0.0241716	1.4090063	0.9874282	-0.2890805
Cluster 5	1	10.6458926	0.2454839	-1.2792092	0.3464898

Bank	January 1, 2012	January 1, 2013	January 1, 2014	January 1, 2015	January 1, 2016
Privatbank	1	1	1	1	1
State Savings Bank of Ukraine	1	1	1	1	2
Ukreximbank	1	1	1	1	3
Prominvestbank	2	2	2	4	3
UniCredit Bank (Ukrsotsbank)	2	2	2	2	1
Raiffeisen Bank Aval	2	2	2	2	1
Subsidiary Bank Sberbank of Russia	2	2	2	2	3
Alfa-Bank Ukraine	4	4	4	4	2
VTB Bank Ukraine	2	2	2	4	3
First Ukrainian International Bank	2	2	2	2	2
UkrSibbank (BNP Paribas Group)	2	2	2	4	2
OTP Bank	2	2	2	2	2
Ukrgasbank	4	2	2	2	2
Credit Agricole Bank	2	2	2	2	4
Pivdennyi Bank	2	2	2	2	2
ING Bank Ukraine	4	4	4	4	4
Citibank (Ukraine)	4	4	4	4	4
Bank Credit Dnepr	2	2	2	2	5
Platinum Bank	2	2	2	2	2
Megabank	2	2	2	2	2
Universal Bank	2	2	2	2	2
KredoBank	2	2	2	2	2
Diamantbank	2	2	2	2	2
Pravex-Bank	2	2	2	2	1
ProCredit Bank	2	2	2	2	2

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Expenses and bank's financial position

911

Table IX. Clusters

Table X. Cluster migration The long-term financial position is characterized by two factors: "Relation between profitability and concentration of big credit risks" – CR, and "Relation between long-term and short-term liquidity" – L.

Long-term financial position has four positions:

- (1) CR + L + banks with this long-term financial position have relatively low concentration of BCR that positively affects their long-term profitability. In addition, these banks have sufficient levels of long-term liquidity and may perform in time and fully their liabilities that result from trade, credit, and other monetary operations.
- (2) CR + L- banks with this long-term financial position have relatively low concentration of BCR that positively affects their long-term profitability. However, insufficient level of long-term liquidity has a negative impact on bank's ability to perform in time and fully liabilities that result from trade, credit, and other monetary operations.
- (3) CR- L+- banks with this long-term financial position have relatively high concentration of BCR that negatively affects their long-term profitability. On the other hand, these banks have sufficient levels of long-term liquidity and may perform in time and fully their liabilities that result from trade, credit, and other monetary operations.
- (4) CR- L- banks with this long-term financial position have relatively high concentration of BCR that negatively affects their long-term profitability. Moreover, insufficient level of long-term liquidity has a negative impact on bank's ability to perform in time and fully liabilities that result from trade, credit, and other monetary operations.

The short-term bank financial position is characterized by two factors: "Relation between capital adequacy and capital liquidity" – A and "Relation between scope of activity and substandard credit portfolio" – CP.

Short-term financial position has four positions:

- A + CP+ banks with this short-term financial position have relatively high level of capital adequacy; thus, effectively managing own financial resources, they perform liabilities in a short-term period. The level of short-term liquidity is optimal. In addition, these banks have relatively low share of substandard loans in their credit portfolios. This low share correlates with bank's scope of activity, i.e. the number of issued loans does not disrupt short-term financial stability.
- (2) A + CP banks with this short-term financial position have relatively high level of capital adequacy; thus, effectively managing own financial resources, they perform liabilities in a short-term period. The level of short-term liquidity is optimal. However, these banks have relatively high share of substandard loans in their credit portfolios. This high share does not correlate with bank's scope of activity, i.e. the number of issued loans disrupts short-term financial stability.

	Short-term financial position						
		A + CP +	A + CP -	A-CP+	A-CP-		
Table XI. New rating system	Long-term J CR + L + CR + L- CR- L + CR- L+	financial position CR + L +; A + CP + CR + L +; A + CP - CR - L +; A + CP + CR - L -; A + CP +	CR + L +; A + CP - CR + L -; A + CP - CR - L +; A + CP - CR - L +; A + CP - CR - L -; A + CR - L -;	CR + L +; A - CP + CR + L -; A - CP + CR - L +; A - CP + CR - L +; A - CP + CR - L -; A - CP - CR - L -; A - CR - L -;	CR + <i>L</i> +; <i>A</i> - CP- CR + <i>L</i> -; <i>A</i> - CP- CR - <i>L</i> +; <i>A</i> - CP- CR - <i>L</i> -; <i>A</i> - CP-		

912

BIJ

24.4

- (3) A CP+ banks with this short-term financial position have relatively low level of capital adequacy; thus, ineffective management of own financial resources may result in banks' inability to perform liabilities in short-term period. The level of short-term liquidity does not correlate with banks' liabilities. However, these banks have relatively low share of substandard loans in their credit portfolios. This low share correlates with bank's scope of activity, i.e. the number of issued loans does not disrupt short-term financial stability.
- (4) A CP– banks with this short-term financial position have relatively low level of capital adequacy; thus, ineffective management of own financial resources may result in banks' inability to perform liabilities in short-term period. The level of short-term liquidity does not correlate with banks' liabilities. In addition, these banks have relatively high share of substandard loans in their credit portfolios. This high share does not correlate with bank's scope of activity, i.e. the number of issued loans disrupts short-term financial stability.

Using elaborated rating system, we allocate bank clusters to appropriate rating positions (Table XII).

Banks of the first cluster have unstable long-term financial position. They are characterized with high concentration of BCR that disrupt long-term probability. Insufficient level of long-term liquidity negatively affects bank's ability to perform its liabilities that result from trade, credit, and other monetary operations. Meanwhile in short-term aspect, these banks have high level of capital adequacy. Thus, banks effectively manage their own financial resources in a short-term period. The level of shortterm liquidity is optimal. However, these banks have high share of substandard loans in credit portfolios. This high share does not correlate with bank scope of activity, i.e. the number of issued loans disrupts short-term financial stability.

Having unstable long-term financial position, banks from the second cluster are similar to those from the first cluster. High concentration of BCR and insufficient level of long-term liquidity negatively affect bank's ability to perform its liabilities that result from trade, credit, and other monetary operations. In a short-term period, these banks have low level of capital adequacy; therefore, they ineffectively manage their financial resources in a short-term period. The level of short-term liquidity does not correlate with banks' liabilities. However, they have relatively low concentration of substandard loans in credit portfolios. The share of substandard loans correlates with bank's scope of activity, i.e. the number of issued loans does not disrupt short-term financial stability. Thus, in a short-term period, banks compensate insufficient short-term liquidity by low share of substandard credits in their credit portfolios.

Banks of the third cluster have long-term financial position that is characterized by high concentration of BCR. This concentration negatively affects long-term profitability. However, sufficient level of long-term liquidity permits banks to perform their liabilities that result from trade, credit, and other monetary operations. Therefore, if liquidity level is balanced, long-term bank financial position may be stable. On the other hand, these banks

Bank cluster		Rating position
1 2 3 4 5		CR-L-; A+CP-CR-L; A-CP+CR-L+; A-CP-CR+L+; A+CP+CR-L-; A-CP+

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Table XII. Rating positions of clusters

Expenses and bank's financial position have low level of capital adequacy. The level of short-term liquidity does not correlate with banks' liabilities. In addition, they have high share of substandard loans in credit portfolios. The share of substandard loans does not correlate with bank's scope of activity, i.e. the number of issued loans disrupts short-term financial stability. Hence, banks of this cluster are the most vulnerable in a Ukrainian banking system.

Banks of the fourth cluster are the most stable in long and short-term. Relatively low concentration of BCR along with sufficient level of long-term liquidity strengthens long-term bank's financial position. High level of capital adequacy and optimal level of short-term liquidity made these banks financially stable in short-term period. The share of substandard loans correlates with bank's scope of activity, i.e. the number of issued loans does not disrupt short-term financial stability. Banks of this cluster are the most stable on the Ukrainian banking market and are safe for credit-deposit and other relations.

Bank from the fifth cluster is similar to banks from the second one. High concentration of BCR and insufficient level of long-term liquidity negatively affect bank's ability to perform its liabilities. In a short-term period, this bank has low level of capital adequacy; therefore, it ineffectively manages its financial resources in a short-term period. The level of short-term liquidity does not correlate with its liabilities. However, it has relatively low concentration of substandard loans in credit portfolio. Thus, in a short-term period, this bank compensates insufficient short-term liquidity by low share of substandard credits in credit portfolio.

From the cluster description above, we confirm hypothesis that banks with relatively high concentration of BCR have vulnerable long-term financial position.

Marketing/finance interaction

Having received bank rating positions, the authors compare these positions with marketing expenses. To evaluate interaction, we use two variables for marketing expenses: share of marketing expenses in total administrative expenses (MTE) and share of marketing expenses in bank assets (MA). To describe graphically interaction between bank financial position and marketing expenses, we use box-and-whisker plots. These plots are used in descriptive statistics to depict groups of numerical data through their quartiles. They may also have lines extending vertically from the boxes (whiskers) indicating variability outside the upper and lower quartiles. The spacing between the different parts of the box indicates the degree of dispersion (spread) and skewness in the data, and shows outliers. The bottom and top of the box are always the first and third quartiles, and the band inside the box is always the second quartile (the median). But the ends of the whiskers can represent several possible alternative values.

In Figure 1 we describe relation between bank clusters and share of marketing expenses in total administrative expenses (MTE). Figure 2 describes relation between share of marketing expenses in bank assets (MA) and bank clusters. Data about MTE and MA are provided in Table AIV. Both graphics have common interpretation:

- (1) each box represents second quartile with a bold line showing a median value;
- (2) the bottom and the top of each box are the first and third quartiles;
- (3) whiskers out of the box show the range of the first and third quartiles; and
- (4) circles and stars show distribution of variables that are out of normal distribution of dispersion.

Fifth cluster has only one bank; thus, it cannot be analyzed by dispersion analysis. Other four clusters, in general have positive skewness. It means that banks with



914

BIJ

24.4



higher than median value of share of marketing expenses in total administrative expenses have uneven distribution. The most representative is the second cluster that has a bank with more than 20 percent of share of marketing expenses in total administrative expenses.

The same pattern is observed in share of marketing expenses in bank assets. However, the value of skewness is higher, i.e. some banks have more uneven distribution of their marketing expenses to assets than they do in marketing expenses to total administrative expenses.

Banks from the first cluster have unstable long-term financial position, but effective management of own financial resources in a short-term period and optimal level of short-term liquidity make these banks stable in a short-term period. They are threatened with high concentration of BCR. However, they spend relatively little on marketing and optimize expenses. Thus, they do not disrupt financial stability and try to direct marketing efforts on the retention of their positions on the banking market.

The banks from the second cluster also have unstable long-term financial position. But on the top of that, they ineffectively manage their financial resources. We may



observe this ineffective management in Figures 1 and 2, on which cluster two has high positive skewness. Banks from this cluster threaten themselves with unreasoned marketing expenses.

The banks of the third, the most unstable cluster, have relatively even marketing expense distribution. Thus, we may conclude that these banks, on the one hand, do not worsen their positions with high marketing expenses, but, on the other hand, they do not try to elaborate effective marketing strategy to affect weak positions on the banking market.

Banks from the fourth cluster have very little marketing expenses and have the most stable financial positions. It indicates that the less they spend the more stable they are. The value of marketing expenses correlates with their scope of activity and maintains financial positions. In addition, marketing expenses of these banks are relatively evenly distributed. The hypothesis that banks with stable long-term financial position have even distribution of marketing expenses is confirmed.

Fifth cluster is represented by only one bank and cannot be evaluated on the basis of the correlation.

Banks from the second and the third clusters have low level of capital adequacy. In the second one, we observe uneven distribution of marketing expenses. It rejects the hypothesis that banks with low level of capital adequacy have even distribution of marketing expenses. However, the third cluster confirms this hypothesis. This phenomenon may be attributed to sufficient level of long-term liquidity, as banks do not have to spend a lot of money to attract more clients. Thus, the hypothesis about distribution of marketing expenses in the context of capital adequacy depends on long-term liquidity level.

Finally, the hypothesis that banks with stable short-term financial position have even distribution of marketing expenses is rejected by the fourth cluster. Banks of this cluster have stable sufficient level of capital adequacy and little number of substandard loans. However, necessity to expand scope of activity requires banks to spend more money on marketing to hold current market share and to increase it in future.

6. Conclusions

Ukrainian banking market is a highly competitive market on which banks compete for higher market share. Chosen marketing strategy may be crucial in this battle. However, without careful financial analysis, banks may choose ineffective marketing strategies and spend a lot of money. They do not consider financial stability. Therefore, banks may have substantial capital adequacy level, but inappropriate financial management leads to ineffective marketing efforts.

To find appropriate marketing budget, managers should consider bank financial abilities. The authors elaborated new rating system that helps to determine bank's position in short- and long-term periods. Basing on rating positions, bank managers may evaluate whether financial resources are enough to maintain current marketing strategy and whether marketing expenses do not disrupt bank's financial position.

Having used factor analysis to evaluate impact of variables, the authors found key financial factors affecting bank's financial position. On the basis of cluster analysis, these factors were allocated to similar clusters, and new rating system was elaborated. Eventually, 25 Ukrainian banks were allocated to appropriate clusters with specific financial positions.

Having compared marketing expenses of Ukrainian banks with their rating positions, the authors found that the most stable banks have uneven distribution of marketing expenses, as these banks have to spend more money on marketing to hold current market share and to increase it in future. The most fragile banks do not try to elaborate effective marketing strategies to affect weak positions on the banking market. In addition, high



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Expenses and concentration of substandard credits makes banks decrease marketing activity, as they cannot spend a lot of money. On the other hand, banks from the second cluster have low concentration of substandard credits. Hence, trying to attract as many clients as possible and to provide loans, these banks spend unevenly a lot of money on marketing.

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FL (%) ROF	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	(contin	921
LTD (%)	99.83 70.30 70.30 135.94 64.44 64.44 64.44 64.44 177.75 177.75 177.75 177.75 73.12 73.12 73.12 73.48 73.12 73.48 73.12 73.48 73.21 73.21 73.21 73.21 73.21 73.21 73.21 73.21 73.21 73.21 73.21 73.23 114.15 1		
SC (%)	$\begin{array}{c} 17.57\\ 79.94\\ 87.47\\ 87.47\\ 86.57\\ 86.57\\ 86.57\\ 86.57\\ 86.57\\ 86.57\\ 82.53\\ 82.25\\ 82.25\\ 82.27\\ 12$		
MCRIC (%)	$\begin{array}{c} 25.72\\ 24.46\\ 28.16\\ 28.25\\ 20.56\\ 20.56\\ 20.56\\ 20.56\\ 20.57\\ 20.56\\ 20.57\\ 20$		
BCR (%) 1	395.26 549.80 549.80 1,401.26 76.41 1,49.22 76.41 1,49.22 887.07 887.07 285.72 350.30 350.30 285.72 350.30 285.72 350.30 537.78 537.78 537.78 54.11 111.18 537.78 537.78 54.13 114.566 84.04 175.65 978.66 84.04 1178.59 317.33 54.18 178.59 317.33 54.18 178.59 317.33 54.18 178.59 178.59 178.59 317.33 54.18 178.59 178.50 178.59 178.50 177.50 178.50 177.50		
QA (%)	$\begin{array}{c} 13.69\\ 14.25\\ 2.33\\ 2.33\\ 2.33\\ 2.33\\ 2.33\\ 2.350\\ 1.516\\ 1.516\\ 2.335\\ 5.50\\ 1.335\\ 2.335\\ 2.335\\ 2.335\\ 2.335\\ 2.335\\ 2.335\\ 2.336\\ 1.1.41\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.21\\ 1.22\\ 2.255\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 2.355\\ 1.335\\ 1.3$		
CL (%)	$\begin{array}{c} 60.00\\ 97.25\\ 97.25\\ 97.25\\ 69.16\\ 69.16\\ 67.05\\ 67.05\\ 67.05\\ 67.05\\ 67.05\\ 67.05\\ 67.05\\ 67.05\\ 67.03\\ 72.13\\ 111.41\\ 72.13\\ 111.41\\ 72.13\\ 77.05\\ 87.03\\ 77.05\\ 66.93\\ 86.59\\ 70.00\\ 86.59\\ 86.59\\ 70.00\\ 86.59\\ $		
ARC (%)	$\begin{array}{c} 10.70\\ 6.29\\ 5.35\\ 2.41\\ 2.41\\ 2.35\\ 2.35\\ 2.35\\ 2.35\\ 2.35\\ 2.35\\ 11.63\\ 11.63\\ 11.63\\ 11.63\\ 12.63\\ 11.18\\ 14.00\\ 14.62\\ 23.50\\ 12.63\\ 11.18\\ 14.62\\ 23.50\\ 12.63\\ 11.18\\ 11.18\\ 14.62\\ 23.50\\ 12.63\\ 11.18\\ 11.18\\ 11.18\\ 12.63\\ 11.18\\ 11.18\\ 11.18\\ 12.63\\ 11.18\\ 11.18\\ 12.63\\ 11.18\\ 11.18\\ 12.63\\ 11.18\\ 11.18\\ 12.63\\ 11.18$		
SRC (%)	21,293.33 8,117.06 1,901.90 2,679.58 9,869.75 6,558.96 1,889.75 5,558.96 1,889.75 3,171.68 1,371.87 1,371.87 1,377.21 2,171.98 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.21 1,377.66 1,377.21 1,377.66 1,377.21 1,377.66 1,377.21 1,377.66 1,377.21 1,377.62 2,444.15 1,377.62 1,377.72		
Bank	 Privatbank (January 1, 2016) State Savings Bank of Ukraine (January 1, 2016) Prominvestbank (January 1, 2016) Prominvestbank (January 1, 2016) Urfersinbank (January 1, 2016) UniCredit Bank (Ukraine (January 1, 2016) Atla- Bank Ukraine (January 1, 2016) Atla- Bank Ukraine (January 1, 2016) Tirst Ukrainian International Bank (January 1, 2016) OTP Bank Ukraine (January 1, 2016) OTP Bank (January 1, 2016) Dirgasbank (January 1, 2016) Pirstibun Bank (January 1, 2016) Pirstibun Bank (January 1, 2016) Dirgerst Bank (January 1, 2016) Directit Agricole Bank (January 1, 2016) Pirotennyi Bank (January 1, 2016) Bank Credit Daney (January 1, 2016) Bank Credit January 1, 2016) Dirospathank (January 1, 2016) Bank (January 1, 2016) Dirospathank (January 1, 2015) <l< td=""><td></td><td>Table AI. Input data for factor analysis by principal components</td></l<>		Table AI. Input data for factor analysis by principal components
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	SRC (%)	ARC (%)	CL (%)	QA (%)	BCR (%)	MCR1C (%)	SC (%)	LTD (%)	F L (%)	ROE (%
ık Ukraine (January 1, 2015)	3,528.87	10.26	61.03	25.46	501.23	46.29	16.02	370.70	617.47	12.6
rainian International Bank (January 1, 2015)	4,168.29	15.13	54.22	18.93	209.27	21.29	18.13	105.37	641.83	1.1
ank (BNP Paribas Group) (January 1, 2015) ok (Iamuary 1–2015)	2,710.06	10.40 10.40	87.31 63.37	34.47 11 19	60.48 168.45	20.38	32.00	85.54 114.39	1,379.11 1464.25	-145.8 -145.4
ank (January 1, 2015)	3,416.87	21.26	47.97	15.89	201.33	33.54	69.41	81.14	1,238.93	-178.3
gricole Bank (January 1, 2015)	1,882.30	13.82	87.66	17.38	228.02	24.76	12.88	82.44	1,391.12	6.4
yi Bank (January 1, 2015)	1,285.44	11.70	51.37	19.77	462.52	24.53	9.88	147.94	698.56	2.3
k Ukraine (January 1, 2015) (Thraine) (January 1, 2015)	1,303.08 770.85	45.57 49.85	170.95 128.98	54.08 22.08	599.81 172 07	11 03	28.64	372.56	545.73 485.89	12.2 76.6
edit Dnepr (January 1, 2015)	971.38	16.04	57.54	21.71	301.68	17.50	14.82	98.06	924.00	-14.9
1 Bank (January 1, 2015)	669.72	10.03	112.27	15.66	230.99	25.64	9.82	105.12	2,687.58	-109.8
ik (January 1, 2015)	700.81	13.45	79.13	20.88	314.30	22.82	6.63 97 6.4	155.62	870.49	5.0 1
i Bank (January 1, 2015) nk (Jamiary 1, 2015)	07.120 496.11	18.28 14.53	90.95 90.95	10.14 14.66	190.92	23.20	30.04 12.06	02.951 86.82	903.03 1 1 21 68	0.6/ 0.0
bank (January 1, 2015)	462.80	11.31	73.19	31.62	431.39	24.69	7.87	94.90	1,675.93	2.8
ank (January 1, 2015)	358.79	10.27	55.18	28.44	222.12	30.88	45.12	76.06	513.50	-36.6
t Bank (January 1, 2015)	465.78	12.20	42.67	17.91	0.00	5.37	5.64	101.16	985.99	19.0
nk (January 1, 2014)	18,240.09	12.16	90.06	15.72	10.32	10.32	18.70	106.74	956.00	9.2
vings Bank of Ukraine (January 1, 2014)	16745.67	20.99	20.17	127	208.60	15.45 91 E0	13.78 22.07	06 26	406.31	χ.Υ. 1 - 1
esthank (January 1, 2014) esthank (January 1, 2014)	4.379.02	13.68	67.50	6.63	429.37	22.85	18.57	204.35	638.04	-47.8
it Bank (Ukrsotsbank) (January 1, 2014)	4,883.66	15.86	89.31	12.55	74.98	14.20	54.64	126.67	396.75	0.1
n Bank Aval (January 1, 2014)	7,067.24	20.62	73.79	13.45	0.00	9.64	36.13	102.38	500.55	10.0
ry Bank Sberbank of Russia (January 1, 2014)	3,557.93	12.39	71.37	11.41	381.59	23.28	10.69	137.03	857.10	15.6
nk Ukraine (January 1, 2014)	4,267.69	19.01	148.70	20.71	219.64	19.72	21.10	127.77	597.67	0.3
nk Ukraine (January 1, 2014)	3,292.86	14.73	64.07	12.64	228.64	33.89	39.98	167.64	688.47	-6.0
rainian International Bank (January 1, 2014)	3,200.26	11.78	64.30	14.79	134.84	16.48	11.09	97.33	613.78	3.6
ank (BNP Paribas Group) (January 1, 2014)	3,898.70	23.01	70.71	17.95	8.37	8.37	8.86 7.07	87.79	809.78	0.0
nk (January 1, 2014)	3,494.26	70.61	63.99	12.68	41.62	C0.21	15.37	148.09	457.31	3. S
ank (January 1, 2014)	3,759.49	21.02	56.85	9.24	c0.721	22.17	18.60	117.92	426.13	22.1
ג איז	1,003.33	13.69 13.69	68.98 53.84	14.00 10.54	148.35 298.00	40.02 73.04	2.35 4.81	130.15 130.15	77 264 77	1.22
k Ultraine (January 1, 2014)	1.415.60	19.20	101.60	25.84	332.28	18.82	3.71	173.00	487.71	4.6

		Expenses and
ROE (%)	$\begin{array}{c} 51.60\\ -3.99\\ 8.21\\ 8.29\\ 0.80\\ 0.08\\ 0.17\\ 3.12\\ 0.88\\ 3.12\\ 0.88\\ 3.12\\ 0.11\\ 17.52\\ 0.88\\ 3.12\\ 0.53\\ 17.52\\ 0.88\\ 3.12\\ 0.53\\ 13.23\\ 0.88\\ 0.53\\ 13.23\\ 0.88\\ 0.53\\ 13.23\\ 0.60\\ 0.11\\ 0.53\\ 0.28\\ 0.11\\ 0.53\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.28\\ 0.33\\ 0.28$	TelevisionTelevisionTelevisionTelevisionTelevisionTelevision
FL (%)	$\begin{array}{c} 541.86\\ 541.86\\ 704.88\\ 704.88\\ 1,102.23\\ 581.53\\ 1,610.70\\ 304.96\\ 642.19\\ 631.56\\ 633.52\\ 633.52\\ 633.52\\ 633.52\\ 633.52\\ 651.56\\ 771.64\\ 521.16\\ 771.11\\ 651.56\\ 774.57\\ 746.34\\ 551.56\\ 774.57\\ 746.34\\ 551.66\\ 633.52\\ 633.745\\ 511.89\\ 652.67\\ 1,305.05\\ 633.745\\ 511.89\\ 653.65\\ 886.76\\ 511.89\\ 520.57\\ 1,305.05\\ 633.745\\ 511.89\\ 520.57\\ 1,305.05\\ 633.745\\ 511.89\\ 520.57\\ 1,305.05\\ 633.745\\ 511.89\\ 520.57\\ 1,305.05\\ 633.745\\ 511.89\\ 520.57\\ 1,305.05\\ 530.57\\ 511.89\\ 510.57\\ 510.30\\ 530.56\\ 746.34\\ 510.57\\ 5$	<u>)</u> <u>923</u>
LTD (%)	$\begin{array}{c} 53.18\\ 77.28\\ 116.57\\ 116.57\\ 116.57\\ 116.57\\ 116.57\\ 127.09\\ 128.55\\ 128.55\\ 128.55\\ 128.95\\ 128.95\\ 128.95\\ 119.72\\ 1$	
SC (%)	$\begin{array}{c} 0.00\\ 13.15\\ 8.25\\ 8.25\\ 9.28\\ 8.25\\ 17.34\\ 17.34\\ 17.34\\ 17.34\\ 17.38\\ 9.06\\ 9.06\\ 9.02\\ 13.45\\ 11.06\\ 19.58\\ 11.260\\ 9.01\\ 13.45\\ 22.48\\ 11.00\\ 9.01\\ 11.08\\ 13.45\\ 11.08\\ 13.45\\ 11.00\\ 9.01\\ 11.08\\ 13.72\\ 11.08\\ 13.72\\ 11.08\\ 13.72\\ 11.00\\ 10.00\\ 9.01\\ 11.08\\ 13.72\\ 11.08\\ 13.72\\ 11.08\\ 13.72\\ 11.00\\ 10.00\\$	
ACRIC (%)	$\begin{array}{c} 12.05\\ 16.84\\ 16.84\\ 16.84\\ 13.17\\ 23.25\\ 20.87\\ 23.24\\ 23.24\\ 13.35\\ 21.75\\ 13.35\\ 13.35\\ 13.35\\ 13.35\\ 13.35\\ 13.35\\ 19.94\\ 11.88\\ 19.94\\ 11.88\\ 19.94\\ 11.88\\ 19.94\\ 19.16\\ 12.76\\ 19.94\\ 11.88\\ 19.16\\ 12.76\\ 19.16\\ 12.76\\ 19.16\\ 12.76\\ 12.76\\ 19.16\\ 12.76\\ 12$	
BCR (%) 1	$\begin{array}{c} 167.50\\ 308.61\\ 78.06\\ 78.06\\ 78.06\\ 228.62\\ 120.48\\ 81.38\\ 81.38\\ 81.38\\ 81.38\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 101.26\\ 102.54\\ 111.81\\ 116.57\\ 80.44\\ 126.16\\ 116.57\\ 80.44\\ 126.16\\ 116.57\\ 164.19\\ 94.94\\ 1116.57\\ 102.54\\ 1116.57\\ 86.44\\ 126.16\\ 116.57\\ 86.44\\ 126.16\\ 1$	
QA (%)	$\begin{array}{c} 21.52\\ 11.60\\ 11.64\\ 10.85\\ 8.75\\ 8.75\\ 8.75\\ 8.75\\ 8.75\\ 10.86\\ 10.86\\ 10.85\\ 7.53\\ 7.53\\ 10.56\\ 11.65\\ 11.65\\ 11.65\\ 11.65\\ 11.65\\ 11.65\\ 11.26\\ 11.26\\ 11.26\\ 11.27\\ 11$	
CL (%)	80.35 107.20 61.94 61.94 61.94 88.27 88.27 88.28 88.27 60.23 90.68 88.02 70.96 63.12 73.32 70.36 63.12 73.32 77.377.57777777777777777777777777777777	
ARC (%)	$\begin{array}{c} 39.67\\ 13.21\\ 11.05\\ 14.59\\ 19.78\\ 19.78\\ 11.16\\ 11.16\\ 11.16\\ 11.16\\ 11.16\\ 11.16\\ 11.25\\ 12.58\\ 12.58\\ 12.58\\ 12.56\\ 12.58\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 13.77\\ 12.56\\ 13.77\\ 12.56\\ 13.77\\ 13.29\\ 12.56\\ 13.77\\ 13.29\\ 12.53\\ 13.77\\ 13.29\\ 12.53\\ 13.77\\ 13.29\\ 12.50\\ 13.77\\ 13.29\\ 12.50\\ 13.77\\ 13.29\\ 13.29\\ 13.77\\ 13.29\\ 13$	
SRC (%)	$\begin{array}{c} 730.33\\ 581.13\\ 593.31\\ 594.82\\ 593.31\\ 594.82\\ 725.65\\ 649.32\\ 649.32\\ 649.32\\ 649.32\\ 649.32\\ 649.32\\ 669.77\\ 15.46.02\\ 745.25\\ 64.77.18\\ 7.470.53\\ 5,458.22\\ 6,477.18\\ 7,470.53\\ 5,458.22\\ 6,477.18\\ 3,570.51\\ 1,598.07\\ 1,508.07\\$	
Bank	Citibank (Ukraine) (January 1, 2014) Bank Gredit Dnepr (January 1, 2014) Platinum Bank (January 1, 2014) Megabank (January 1, 2014) Universal Bank (January 1, 2014) Fravex-Bank (January 1, 2014) ProCredit Bank (January 1, 2013) ProCredit Bank (January 1, 2013) Procredit Bank (January 1, 2013) Privathank (January 1, 2013) State Savings Bank of Ukraine (January 1, 2013) Ukreximbank (January 1, 2013) State Savings Bank of Ukraine (January 1, 2013) Ukreximbank (January 1, 2013) Prominvestbank (January 1, 2013) Prominvestbank (January 1, 2013) State Savings Bank of Ukraine (January 1, 2013) UniCredit Bank (Ukrsotsbank) (January 1, 2013) Subisidiary Bank Sberbank of Russia (January 1, 2013) Subisidiary Bank (January 1, 2013) Subisidiary Bank (January 1, 2013) Orinicredit Bank (January 1, 2013) UniCredit Bank (January 1, 2013) Orinicresal Bank (January 1, 2013) Urstibank (January 1, 2013) Orir Bank (January 1, 2013) Orir Bank (January 1, 2013) Orir Bank (January 1, 2013) Megabank (Janu	Table AI.
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, -	ROE (%)	$\begin{array}{c} 17.30\\ 8.51\\ 3.01\\ 0.59\\ 0.59\\ 0.59\\ 0.47\\ 0.43\\ 0.44\\ 0.43\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.44\\ 0.54\\ 0.22\\ 0.22\\ 0.36\\ 0.29\\ 0.79$
924	FL (%)	$\begin{array}{c} 719.22\\ 766.54\\ 319.16\\ 650.92\\ 650.92\\ 650.92\\ 650.33\\ 650.33\\ 653.39\\ 6693.39\\ 6693.39\\ 6693.39\\ 6693.39\\ 547.53\\ 547$
	LTD (%)	$\begin{array}{c} 98.30\\ 11261\\ 124.15\\ 124.15\\ 124.15\\ 124.15\\ 121.34\\ 151.48\\ 151.48\\ 145.64\\ 145.64\\ 145.64\\ 145.64\\ 144.65\\ 122.37\\ 72.27\\ 72.27\\ 72.27\\ 72.35\\ 93.55\\ 93.55\\ 72.95\\ 110.54\\ 134.44\\ 134.44\\ 134.44\\ 134.44\\ 134.44\\ 110.54\\ 110.54\\ 110.54\\ 1100.54\\ 1100.54\\ 1100.54\\ 1100.54\\ 1100.54\\ 1100.54\\ $
	SC (%)	$\begin{array}{c} 6.71\\ 16.06\\ 6.01\\ 6.01\\ 23.72\\ 23.72\\ 23.72\\ 23.77\\ 15.42\\ 15.42\\ 15.42\\ 15.42\\ 15.42\\ 15.83\\ 33.77\\ 5.13\\$
	MCR1C (%)	$\begin{array}{c} 14.75\\ 18.17\\ 19.24\\ 13.09\\ 11.26\\ 13.09\\ 11.26\\ 13.09\\ 11.26\\ 13.09\\ 12.02\\ 12$
	BCR (%)	$\begin{array}{c} 14.75\\ 43.84\\ 43.84\\ 60.12\\ 60.12\\ 60.12\\ 60.12\\ 255.13\\ 255.13\\ 256.13\\ 74.46\\ 12.446\\ 12.44\\ 14.60\\ 229.76\\ 229.76\\ 229.76\\ 223.176\\ 129.69\\ 1146.02\\ 1146.02\\ 1146.02\\ 1146.02\\ 1129.69\\ 1129.6$
	QA (%)	$\begin{array}{c} 17.76\\ 15.00\\ 7.51\\ 7.51\\ 11.49\\ 9.01\\ 11.04\\ 11.04\\ 11.04\\ 11.04\\ 11.04\\ 11.78\\ 11.78\\ 11.78\\ 11.78\\ 11.78\\ 11.73$
	CL (%)	66.88 77.11 73.29 64.57 61.51 61.51 64.53 65.38 66.98 66.98 66.98 66.98 66.98 66.98 66.98 66.98 91.56 94.75 51.08
	ARC (%)	$\begin{array}{c} 15.60\\ 30.54\\ 30.52\\ 30.54\\ 13.16\\ 13.94\\ 13.16\\ 13.94\\ 13.28\\ 13.94\\ 13.28\\ 13.94\\ 13.54\\ 14.56\\ 11.53\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 12.56\\ 11.56\\ 12.56\\ 11$
	SRC (%)	$\begin{array}{c} 270.90\\ 13,015.65\\ 15,319.22\\ 6,357.49\\ 4,103.93\\ 4,282.66\\ 6,592.25\\ 2,119.54\\ 4,072.51\\ 4,378.03\\ 3,718.03\\$
Table AI.	Bank	ProCredit Bank (January 1, 2013) Privatbank (January 1, 2012) State Savings Bank of Ukraine (January 1, 2012) Ukreximbank (January 1, 2012) Prominvestbank (January 1, 2012) Unccedit Bank Aval (January 1, 2012) Reiffeisen Bank Aval (January 1, 2012) Reiffeisen Bank Aval (January 1, 2012) Alfa-Bank Ukraine (January 1, 2012) YTB Bank Ukraine (January 1, 2012) VTB Bank (January 1, 2012) VTB Bank (January 1, 2012) VTB Bank (January 1, 2012) VTB Bank (January 1, 2012) UkrSibbank (BNP Paribas Group) (January 1, 2012) UkrSibbank (January 1, 2012) UkrSibbank (January 1, 2012) Dirgeasbank (January 1, 2012) Privdennyi Bank (January 1, 2012) Dirgeabank (January 1, 2012) Priversal Bank (January 1, 2012) Direnathton Manuary 1, 2012) Direnathton Manuary 1, 2012) Pravex Bank (January 1, 2012) Direnathton Manuary 1, 2012) Prave Bank (January 1, 2012) Prave Bank (January 1, 2012) Direnathton Manuary 1, 2012) ProCredit Bank (January 1, 2012) ProCredit Bank (Januar
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Appendix 2					Expenses and bank's financial
Bank	Factor 1	Factor 2	Factor 3	Factor 4	position
Alfa-Bank Ukraine (January 1, 2012)	-0.0553534	0.6239459	0.718117	-0.136824	
Alfa-Bank Ukraine (January 1, 2013)	-0.0532493	0.5623164	0.6041638	0.4663758	925
Alfa-Bank Ukraine (January 1, 2014)	-0.0578744	0.9437736	10.1160398	-0.1876471	
Alfa-Bank Ukraine (January 1, 2015)	-0.0041961	0.641026	0.4120444	0.1854567	
Alfa-Bank Ukraine (January 1, 2016) Popla Cradit Decer (January 1, 2012)	0.8568349	-10.1154422	0.3680488	0.3757406	
Bank Credit Dhepr (January 1, 2012)	-0.0400037	-0.3390029 0.2250240	-0.340701	-10.0176029	
Bank Credit Dhepr (January 1, 2013)	-0.0503408	-0.2239249 -0.2568014	0.4094393	-10.0120390 -0.8618476	
Bank Credit Dhepr (January 1, 2014)	-0.0303408	-0.2308014	-0.0322400	-0.6016470	
Bank Credit Dhepr (January 1, 2015)	-0.0470709	0.034692	-0.4294210	-0.0473801	
Citibank (Illeraine) (January 1, 2010)	0 1024768	10.6402152	-10.2792092	0.3404090	
Citibank (Ukraine) (January 1, 2012)	-0.1924708	20.2207702	-10.0221301	-0.7221403	
Citibank (Ukraine) (January 1, 2013)	-0.1100377 -0.1034327	10 5318485	-0.3947331 -0.8867803	-0.7867818	
Citibank (Ukraine) (January 1, 2014)	-0.1934327	20 1/2012/	-0.8807803	-0.7607618	
Citibank (Ukraine) (January 1, 2015)	-0.1595042	20.1430134	-0.372079	-0.0445595	
Credit Agricolo Bonk (January 1, 2010)	-0.1399379	0.2703772	-0.0949232	-0.4300407	
Credit Agricole Bank (January 1, 2012)	-0.1037203	-0.2702140	-0.7243339	-0.911104	
Credit Agricole Bank (January 1, 2013)	-0.1743729	0.0002982	-0.3773113	-0.885572	
Credit Agricole Bank (January 1, 2014)	-0.1502657	-0.0736003	-0.5204560	-0.000073	
Credit Agricole Bank (January 1, 2015)	0.00018225	0.03928	-0.3131633	-0.0402218	
Diamonthonk (January 1, 2010)	-0.0016525	0.0907009	-0.233279	-0.1074933	
Diamonthank (January 1, 2012)	0.1140405	-0.7103901	-0.0493030	-0.9289391	
Diamanthank (January 1, 2013)	0.1140495	-0.400023	-0.4010074	-10.0500091	
Diamanthank (January 1, 2014)	0.0000497	-0.4004413	-0.0237099	-10.0014320	
Diamanthank (January 1, 2015)	0.2947775	0.0441306	-0.1061515	-0.9037003	
First Illrainian International Bank (January 1, 2012)	-0.2220786	0.130247	-0.0062856	-0.8034091 -0.2495458	
First Ukrainian International Bank (January 1, 2012)	-0.2259780 -0.2457287	0.2302318	-0.5364403	-0.2495450 -0.1856825	
First Ukrainian International Bank (January 1, 2013)	-0.2457267 -0.1978713	_0.2898533	-0.5504405	-0.1050025 -0.4961415	
First Ukrainian International Bank (January 1, 2014)	-0.1970713	-0.203033	-0.6073003	-0.4901413 -0.1166366	
First Ukrainian International Bank (January 1, 2016)	0.1000285	-10.0217033	-0.0274230 -0.1673612	0.3653012	
INC Bonk Ultraine (January 1, 2010)	0.0820524	10.5149711	-0.1075012	0.5055512	
ING Dalik Ukraine (January 1, 2012)	-0.0829324	10.3142711	10 50/5262	-0.3632264	
ING Bank Ukraine (January 1, 2013)	-0.0011414 -0.0061222	0.8440381	0.0616700	-0.0001552 -0.048156	
ING Bank Ukraine (January 1, 2014)	0.4204602	20.0320460	40.7242333	-0.340130 -0.352437	
ING Bank Ukraine (January 1, 2016)	-0.0449545	10.0500161	20.8220627	0.2483150	
KredoBank (January 1, 2010)	-0.3672846	-0.084023	-10 2445020	-0.821012	
KredoBank (January 1, 2012)	-0.3072640 -0.2172586	0.2668658	-0.0449156	-0.821012 -0.8211303	
KredoBank (January 1, 2013)	-0.2172300 -0.3372837	-0.2306531	-0.3541547	-0.6567621	
KredoBank (January 1, 2014)	-0.3372637 -0.1344630	-0.2390331 -0.1087366	-0.3341347 -0.2218241	-0.0507021 -0.8671746	
KredoBank (January 1, 2016)	-0.1344033 -0.2047581	-0.1007500	-0.2210241 -0.6031576	-0.6071740 -0.6024622	
Megabank (January 1, 2010)	-0.2047381 -0.2300888	-0.0770413 -0.0918265	-0.0240006	-0.0524022 -0.018352	
Megabank (January 1, 2012) Megabank (January 1, 2013)	-0.2505000 -0.1542335	-0.0010200 -0.3065937	-0.0245500 -0.1279198	-0.910302 -0.9327/13	
Megabank (January 1, 2013) Megabank (January 1, 2014)	-0.1042000	-0.5005557 -0.5326987	-0.300968	-0.3327413	
Megabank (January 1, 2014) Megabank (January 1, 2015)	0.0/9/019	0.1020921	0.4170073	-0.0000002	
Megabank (January 1, 2016)	0.0532565	_0.7282079	_0.3951025	-0.00000000000000000000000000000000000	
OTP Bank (January 1, 2010)	-0 3497986	_0.3051004	-0.6474424	-0.2322323	
OTP Bank (January 1, 2012)	-0.1831044	-0.3531034	-0.0474434	-0.2500557	
OTP Bank (January 1, 2010)	_0 33/1006	-0.4300027	-0.000200	-0.432400	
OTP Bank (January 1, 2014)	-0.3341000	-0.034329	0.1343433	-0.2703302	Table AII.
OTP Bank (January 1, 2010)	0.1060007	-10.1007910	0.0732339	-0.0009000 10 9550020	Input data for the
O II Dalik (Jaliuary 1, 2010)	0.1003307	-20.0374131	0.1391303	10.20000009	hierarchical cluster
					analysis by Ward's
	_			(continued)	method



BIJ 24 4	Bank	Factor 1	Factor 2	Factor 3	Factor 4
<i>2</i> 1,1	Pivdennyi Bank (January 1, 2012)	-0.1710306	-0.4811169	-0.7748925	-0.7507701
	Pivdennyi Bank (January 1, 2013)	-0.1357526	-0.598461	-0.792903	-0.8261895
	Pivdennyi Bank (January 1, 2014)	-0.0763619	-0.6274537	-0.4164937	-0.8828936
	Pivdennyi Bank (January 1, 2015)	0.1095934	-0.266744	-0.0586391	-0.7904224
000	Pivdennyi Bank (January 1, 2016)	0.2569803	0.1376718	0.0456603	-0.6942283
926	Platinum Bank (January 1, 2012)	-0.1142511	0.2491925	0.9177835	-10.1842177
	Platinum Bank (January 1, 2013)	-0.2605673	-0.1222597	0.7112609	-10.1998836
	Platinum Bank (January 1, 2014)	-0.1272676	-0.1985183	0.212431	-10.0632728
	Platinum Bank (January 1, 2015)	0.0362927	-0.3753176	0.0022705	-0.8960132
	Provey Bank (January 1, 2010)	-0.1096572 -0.2517123	-20.5519017 -0.6215846	-0.0955795 -0.3120571	-0.0955251 -0.5855552
	Pravex-Bank (January 1, 2012)	-0.2517125 -0.2758245	-0.0215040 -0.2176318	0.0216894	-0.0056635
	Pravex-Bank (January 1, 2010)	-0.1381967	0.2107238	-0.0076613	-0.1708261
	Pravex-Bank (January 1, 2011)	0.0369822	-0.1419704	-0.21497	-0.0640926
	Pravex-Bank (January 1, 2016)	-0.165061	0.2155716	0.509247	20,9950416
	Privatbank (January 1, 2012)	-0.2419526	0.2221456	-0.890172	10.0585236
	Privatbank (January 1, 2013)	-0.2687971	0.3110991	-0.712955	10.3168463
	Privatbank (January 1, 2014)	-0.3108545	0.6224661	-0.9558852	10.82755
	Privatbank (January 1, 2015)	-0.1509736	0.6968838	-0.8662148	10.7665891
	Privatbank (January 1, 2016)	-0.0241212	0.2680874	-10.5237595	20.3540368
	ProCredit Bank (January 1, 2012)	-0.2825744	-0.1758012	-0.9319466	-10.0023623
	ProCredit Bank (January 1, 2013)	-0.23953	-0.0007039	-0.5175097	-0.9999877
	ProCredit Bank (January 1, 2014)	-0.3679871	-0.1621914	-0.8887705	-10.0223796
	ProCredit Bank (January 1, 2015)	-0.2902119	-0.2845372	-0.9274482	-10.0219587
	ProCredit Bank (January 1, 2016)	-0.1514371	0.5315172	-0.7840091	-0.9273525
	Prominvestbank (January 1, 2012)	-0.0956585	-0.6847457	-0.5546503	-0.0877196
	Prominvestbank (January 1, 2013)	-0.0508295	-0.4263082	0.7745081	-0.348834
	Prominvestbank (January 1, 2014)	-0.0850132	-0.838035	0.5905865	-0.1264577
	Prominvestbank (January 1, 2015)	-0.0877818	20.0164383	30.5056984	0.5745969
	Prominvestbank (January 1, 2016)	0.8783019	-10.6513966	20.4325366	0.8570905
	Raiffeisen Bank Aval (January 1, 2012)	-0.3255178	-0.1924817	-10.0671106	0.3233535
	Raiffeisen Bank Aval (January 1, 2013)	-0.2507197	0.4360015	-0.3506208	0.7301011
	Raiffeisen Bank Aval (January 1, 2014)	-0.3367071	0.1611555	-0.5681578	0.7222101
	Raiffeisen Bank Aval (January 1, 2015)	-0.1409124	0.0650887	-0.1060572	0.7733062
	Raiffeisen Bank Aval (January 1, 2016)	-0.1024921	0.3231006	-0.4557842	10.4608921
	State Savings Bank of Ukraine (January 1, 2012)	-0.3394973	0.7394658	-10.1383364	10.4305396
	State Savings Bank of Ukraine (January 1, 2013)	-0.2505926	0.9695594	-0.9695469	10.4170695
	State Savings Bank of Ukraine (January 1, 2014)	-0.328899	0.5278306	-10.0781301	10.6389772
	State Savings Bank of Ukraine (January 1, 2015)	-0.2146338	10.1953314	-0.0071936	10.9948651
	State Savings Bank of Ukraine (January 1, 2016)	0.1213933	-0.9868407	0.3487011	10.8629547
	Subsidiary Bank Sberbank of Russia (January 1, 2012)	-0.0427965	-0.5351283	-0.0548214	-0.5549597
	Subsidiary Bank Sberbank of Russia (January 1, 2013)	0.0192833	-0.5139194	0.0502987	-0.7492119
	Subsidiary Bank Sberbank of Russia (January 1, 2014)	0.0424628	-0.4003654	-0.1670766	-0.4696725
	Subsidiary Bank Sberbank of Russia (January 1, 2015)	0.1403695	-0.1072005	0.7432789	0.1018199
	Subsidiary Bank Sberbank of Russia (January 1, 2016)	0.8207832	-20.5983544	20.0056378	0.5058996
	Ukreximbank (January 1, 2012)	-0.359375	0.7238136	-10.2773618	20.0215455
	Ukreximbank (January 1, 2013)	-0.2439637	10.5448403	-0.8022945	20.1320833
	Ukreximbank (January 1, 2014)	-0.3209501	0.5131813	-10.4424716	20.2851932
	Ukreximbank (January 1, 2015)	-0.1906526	10.2136882	0.3438168	20.7024111
	Ukreximbank (January 1, 2016)	-10.3139146	-20.8/89624	20.0227131	10.3540884
	Ukrgasbank (January 1, 2012)	0.8819009	-0.2686712	20.5874096	0.2952511
	Ukrgasbank (January 1, 2013)	-0.1806401	-0.0656785	-0.5432421	0.0260884
	Ukrgasbank (January 1, 2014)	-0.1956509	-0.2368476	-0.6516948	-0.111808
	Ukrgasbank (January 1, 2015)	-0.1928348	-0.7740189	-0.1301208	10.2486656

Table AII.

(continued)



Bank	Factor 1	Factor 2	Factor 3	Factor 4	Expenses and bank's
Ukrgasbank (January 1, 2016)	0.1603689	-0.4114022	-0.9641707	0.8481639	financial
UkrSibbank (BNP Paribas Group) (January 1, 2012)	-0.667252	0.0222345	-0.2765793	0.4450791	manciai
UkrSibbank (BNP Paribas Group) (January 1, 2013)	-0.2770033	0.3680498	-0.7696733	-0.2475772	position
UkrSibbank (BNP Paribas Group) (January 1, 2014)	-0.3476832	0.4891402	-0.7371091	-0.3130344	
UkrSibbank (BNP Paribas Group) (January 1, 2015)	-0.0482026	0.8806769	0.1661902	-0.0093148	~~~
UkrSibbank (BNP Paribas Group) (January 1, 2016)	0.0802876	-0.7436765	-0.5375552	-0.1270209	927
UniCredit Bank (Ukrsotsbank) (January 1, 2012)	-0.2881601	-0.5213448	-0.1390758	0.0517969	
UniCredit Bank (Ukrsotsbank) (January 1, 2013)	-0.2180175	-0.0195224	0.3110933	10.1873202	
UniCredit Bank (Ukrsotsbank) (January 1, 2014)	-0.2149021	-0.2324094	0.2401394	0.7282873	
UniCredit Bank (Ukrsotsbank) (January 1, 2015)	0.2047652	-10.1101563	0.500239	0.8625925	
UniCredit Bank (Ukrsotsbank) (January 1, 2016)	-0.0120943	0.253159	-0.1711832	20.505701	
Universal Bank (January 1, 2012)	-0.2304316	-0.6192035	0.3656361	-0.3711279	
Universal Bank (January 1, 2013)	-0.2349231	-0.5638996	0.2096886	-0.7917108	
Universal Bank (January 1, 2014)	-0.1406345	-0.2196992	0.0746671	-0.8633331	
Universal Bank (January 1, 2015)	-0.1345618	-0.060473	10.111087	-0.2496995	
Universal Bank (January 1, 2016)	-0.42056	-10.8551043	10.1060653	0.8214939	
VTB Bank Ukraine (January 1, 2012)	-0.0318853	-0.5245347	0.236838	-0.3491653	
VTB Bank Ukraine (January 1, 2013)	0.0832577	-0.4332867	0.5699155	-0.0896511	
VTB Bank Ukraine (January 1, 2014)	0.0510748	-0.5251091	0.3498369	0.2183661	
VTB Bank Ukraine (January 1, 2015)	0.4438401	0.0700839	20.4689419	-0.4874106	Table AII.



Appendix 3

BIJ 24,4

	Cluster combined Stage cluster first appears					first appears			
228	Stage	Cluster 1	Cluster 2	Coefficients	Cluster 1	Cluster 2	Next stage		
20	1	75	125	0.005	0	0	3		
	2	70	118	0.011	0	0	24		
	3	50	75	0.02	0	1	30		
	4	68	71	0.031	0	0	18		
	5	90	115	0.041	0	0	43		
	6	73	98	0.052	0	0	49		
	7	39	43	0.064	0	0	57		
	8	61	86	0.077	0	0	29		
	9	20	65	0.091	0	0	24		
	10	64	100	0.106	0	0	57		
	11	35	88	0.124	0	0	20		
	12	11	104	0.142	0	0	84		
	13	67	117	0.16	0	0	86		
	14	87	107	0.178	0	0	21		
	15	63	112	0.2	0	0	45		
	16	26	51	0.221	0	0	31		
	17	44	93	0.243	0	0	50		
	18	68	95	0.266	4	0	28		
	19	47	120	0.292	0	0	28		
	20	35	85	0.317	11	0	45		
	21	57	87	0.347	0	14	56		
	22	42	92	0.378	Õ	0	86		
	23	109	121	0.411	Ő	Ő	63		
	20	20	70	0.449	ğ	$\tilde{2}$	49		
	25	40	82	0.115	0	0	19		
	26	22	60	0.532	0	0	62		
	20	77	102	0.552	0	0	67		
	21	17	68	0.624	10	18	65		
	20	61	110	0.672	8	0	85		
	20	50	110	0.722	2	0	59		
	21	26	52	0.723	16	0	50 67		
	20	20 76	101	0.777	10	0	55		
	02 22	00	101	0.00	0	0			
	00 24	<i>33</i>	100	0.091	0	0	10		
	34 25	33 70	03 04	0.905	0	0	80 51		
	30 20	19 EC	04 01	10.017	0	0	51		
	30 97	50	81	10.082	0	0	68		
	37	53	103	10.153	0	0	64		

10.225

10.305

10.389

10.475

10.568

10.666

10.768

10.978

20.089

20.199

окт.87

Table AIII. Agglomeration schedule

(continued)



72

Cluster combined				Stage cluster first appears			
Stage	Cluster 1	Cluster 2	Coefficients	Cluster 1	Cluster 2	Next stage	Dank S
49	20	73	20,319	24	6	75	financial
50	44	45	20.443	17	40	79	position
51	54	79	20.571	0	35	63	
52	58	108	20.703	õ	0	80	
53	15	97	20.836	õ	Ő	60	929
54	10	37	20.979	õ	Ő	84	
55	6	76	30 127	õ	32	93	
56	57	72	30.278	21	39	81	
57	39	64	30.431	7	10	62	
58	50	122	30.589	30	0	95	
59	32	46	30.757	0	Õ	88	
60	15	48	30.927	53	Õ	83	
61	31	80	40.098	46	0	92	
62	22	39	40.284	26	57	89	
63	54	109	40.477	51	23	69	
64	1	53	40.67	0	37	104	
65	40	47	40.867	48	28	81	
66	91	116	50.066	0	0	73	
67	26	77	50.268	31	27	93	
68	56	111	50.487	36	0	92	
69	54	59	50 708	63	Õ	88	
70	49	99	50,958	47	33	97	
71	13	106	60 243	0	0	100	
72	16	29	60.532	Õ	Ő	112	
73	66	91	60.84	Õ	66	107	
74	27	28	70 152	0	0	91	
75	20	20 90	70.132	19	43	103	
76	20	30	70.400	45	40	98	
70	5	24	80 189	0	0	105	
78	2	24	80 565	0	0	08	
70	44	94	80.951	50	44	90	
80	44 22	594 59	00.931	24	44 52	99	
00	40	50	90.391 00.957	54 65	52	94 102	
01	40	119	30.007 100.224	05	50	105	
02 02	34 15	115	100.524	60	0	110	
00	10	20 11	110.002	50	10	99 106	
04 05	10	11 61	110.304	04 4E	12	100	
60 96	30 49	61 67	110.947	40	29 12	97	
80 07	42	67	120.337		13	101	
ð/ 00	4	- (130.14	0	0	109	
88	32	54	130.799	59	69	111	
89 00	10	20	140.508	62	42	90	
90	12	21	150.238	0	0	102	
91	27	78	150.976	74	0	105	
92	31	56	160.715	61	68	100	
93	6	26	170.464	55	67	104	
94	14	33	180.283	41	80	107	
95	22	50	190.246	89	58	108	
96	3	9	200.32	0	0	109	
97	35	49	210.474	85	70	110	
98	2	8	220.832	78	76	102	
99	15	44	240.302	83	79	114	
100	13	31	250.824	71	92	110	
101	17	42	270.445	0	86	118	

(continued)

Table AIII.



BIJ		Cluster o	combined		Stage cluster	first appears	
24,4	Stage	Cluster 1	Cluster 2	Coefficients	Cluster 1	Cluster 2	Next stage
	102	2	12	290.109	98	90	115
	103	20	40	300.811	75	81	108
	104	1	6	320.597	64	93	113
000	105	5	27	340.421	77	91	113
930	106	10	19	360.486	84	0	111
	107	14	66	390.259	94	73	116
	108	20	22	420.335	103	95	114
	109	3	4	450.596	96	87	121
	110	13	35	490.373	100	97	117
	111	10	32	530.459	106	88	115
	112	16	41	580.157	72	0	120
	113	1	5	640.124	104	105	123
	114	15	20	700.104	99	108	119
	115	2	10	770.627	102	111	117
	116	14	34	850.671	107	82	118
	117	2	13	990.682	115	110	119
	118	14	17	1,180.255	116	101	120
	119	2	15	1,440.479	117	114	121
	120	14	16	1,760.479	118	112	122
	121	2	3	2,230.468	119	109	122
	122	2	14	2,930.457	121	120	123
	123	1	2	3,790.92	113	122	124
Table AIII.	124	1	18	4,960	123	0	0



Appendix 4

Expenses and bank's financial position

931

,				1111
Bank	Cluster	MTE (%)	MA (%)	po
Privatbank (January 1, 2016)	1	1.1362	0.0389	
State Savings Bank of Ukraine (January 1, 2016)	2	0.7652	0.0204	
Ukreximbank (January 1, 2016)	3	0.3991	0.0052	
Prominvestbank (January 1, 2016)	3	2.0138	0.0376	
UniCredit Bank (Ükrsotsbank) (January 1, 2016)	1	0.8918	0.0357	
Raiffeisen Bank Aval (January 1, 2016)	1	2.1	0.0565	
Subsidiary Bank Sberbank of Russia (January 1, 2016)	3	0.5561	0.0145	
Alfa-Bank Ukraine (January 1, 2016)	2	1.2325	0.0549	
VTB Bank Ukraine (January 1, 2016)	3	4.0602	0.0489	
First Ukrainian International Bank (January 1, 2016)	2	2.465	0.1078	
UkrSibbank (BNP Paribas Group) (January 1, 2016)	2	0.4244	0.019	
OTP Bank (January 1, 2016)	2	0.6299	0.0345	
Ukrgasbank (January 1, 2016)	2	1.0949	0.0125	
Credit Agricole Bank (January 1, 2016)	4	0.7804	0.029	
Pivdennyi Bank (January 1, 2016)	2	1.6146	0.0499	
ING Bank Ukraine (January 1, 2016)	4	0.00	0.00	
Citibank (Ukraine) (January 1, 2016)	4	0.0791	0.0008	
Bank Credit Dnepr (January 1, 2016)	5	1.1124	0.0506	
Platinum Bank (January 1, 2016)	2	56411	0.4691	
Megabank (January 1, 2016)	$\overline{2}$	1 8523	0.0519	
Universal Bank (January 1, 2016)	2	1 5053	0.1068	
KredoBank (January 1, 2016)	2	1 5334	0 1002	
Diamantbank (January 1, 2016)	2	0.604	0.0257	
Pravex-Bank (January 1, 2016)	1	0.1833	0.0215	
ProCredit Bank (January 1, 2016)	2	29812	0.1242	
Privatbank (January 1, 2015)	1	1 8188	0.0836	
State Savings Bank of Ukraine (January 1, 2015)	1	0.4	0.0000	
Ukreximbank (January 1, 2015)	1	0.41	0.01	
Prominvestbank (January 1, 2015)	4	2.08	0.03	
UniCredit Bank (Ukrsotsbank) (January 1, 2015)	2	0.75	0.03	
Raiffeisen Bank Aval (January 1, 2015)	2	2.00	0.06	
Subsidiary Bank Sherbank of Russia (January 1, 2015)	2	0.71	0.00	
Alfa-Bank Ukraine (January 1, 2015)	4	1.61	0.02	
VTB Bank Ukraine (January 1, 2015)	4	1.01	0.00	
First Ukrainian International Bank (January 1, 2015)	2	3.4758	0.1532	
UkrSibbank (BNP Paribas Group) (January 1, 2015)	4	0.4517	0.0516	
OTP Bank (January 1, 2015)	2	1 4356	0.084	
Ukroasbank (January 1, 2015)	2	0.3215	0.004	
Credit Agricole Bank (January 1, 2015)	2	0.7011	0.0243	
Pivdennyi Bank (January 1, 2015)	2	1 5615	0.0544	
INC Bank Ukraine (January 1, 2015)	4	0.00	0.0011	
Citibank (Ukraine) (January 1, 2015)	4	0.00	0.00	
Bank (Original) (January 1, 2015)	4 9	3 0308	0.00	
Platinum Bank (January 1, 2015)	2	4 0352	0.0040	
Morehank (January 1, 2015)	2	4.5552	0.4307	
Universal Bank (January 1, 2013)	∠ 9	2 2022	0.0329	
Virversal Dalik (January 1, 2013) KradaBank (January 1, 2015)	∠ 2	2.2900 1.2469	0.5450	
Diamonthonk (January 1, 2013)	∠ 2	1.3402	0.107	
Diamanualik (January 1, 2015)	2	0.7208	0.0347	
Fravex-Dalik (January 1, 2015)	2	0.2800	0.044	
Frocreait Bank (January 1, 2015)	Z	2.0398	0.2483	



(continued) Cluster membership



ЫJ 24,4	Bank	Cluster	MTE (%)	MA (%)
,	Privatbank (January 1, 2014)	1	1.2214	0.038
	State Savings Bank of Ukraine (January 1, 2014)	1	0.515	0.0173
	Ukreximbank (January 1, 2014)	1	1.3821	0.0176
	Prominvestbank (January 1, 2014)	2	0.8143	0.0251
	UniCredit Bank (Ukrsotsbank) (January 1, 2014)	2	1.9522	0.0416
932	Raiffeisen Bank Aval (January 1, 2014)	2	1.466	0.0853
	Subsidiary Bank Sberbank of Russia (January 1, 2014)	2	2.7476	0.0984
	Alfa-Bank Ukraine (January 1, 2014)	4	3.2011	0.155
	VIB Bank Ukraine (January 1, 2014)	2	2.0691	0.092
	First Ukrainian International Bank (January 1, 2014)	2	6.9248	0.2896
	OKRSibbank (BNP Paribas Group) (January 1, 2014)	2	0.8041	0.0649
	UIP Bank (January 1, 2014)	2	1.9948	0.1317
	Okrgasbank (January 1, 2014) Credit Agricele Penls (Jenuery 1, 2014)	2	0.8109	0.0241
	Dividennyi Ponly (January 1, 2014)	2	3.0300	0.1437
	INC Doply Ultrains (January 1, 2014)	<u>∠</u> 4	1.0090	0.0009
	Citibent (Ultraine) (Innuary 1, 2014)	4	0.0470	0.0003
	Dente Credit Deserv (January 1, 2014)	4	0.0400	0.0007
	Dank Credit Dhepr (January 1, 2014)	2	0.4430	0.0211
	Marsharl (January 1, 2014)	2	6.2047	0.7514
	Megabank (January 1, 2014)	2	1.7043	0.0674
	Universal Bank (January 1, 2014)	2	3.9468	0.2396
	KredoBank (January 1, 2014)	2	1.161	0.088
	Diamantbank (January 1, 2014)	2	0.455	0.0164
	Pravex-Bank (January 1, 2014)	2	0.253	0.0307
	ProCredit Bank (January 1, 2014)	2	3.0916	0.3361
	Privatbank (January 1, 2013)	1	1.2331	0.1001
	State Savings Bank of Ukraine (January 1, 2013)	1	0.5181	0.098
	Ukreximbank (January 1, 2013)	1	1.2499	0.0342
	Prominvestbank (January 1, 2013)	2	1.5872	0.0771
	UniCredit Bank (Ukrsotsbank) (January 1, 2013)	2	10.4121	0.4556
	Raiffeisen Bank Aval (January 1, 2013)	2	1.3987	0.2206
	Subsidiary Bank Sberbank of Russia (January 1, 2013)	2	1.3747	0.0725
	Alfa-Bank Ukraine (January 1, 2013)	4	2.5197	0.2669
	VTB Bank Ukraine (January 1, 2013)	2	3.427	0.225
	First Ukrainian International Bank (January 1, 2013)	2	5.3729	0.3983
	UkrSibbank (BNP Paribas Group) (January 1, 2013)	2	0.7032	0.1085
	OTP Bank (January 1, 2013)	2	4.0223	0.3536
	Ukrgasbank (January 1, 2013)	2	0.9285	0.1179
	Credit Agricole Bank (January 1, 2013)	2	4.0345	0.498
	Pivdennyi Bank (January 1, 2013)	2	1.6807	0.1527
	ING Bank Ukraine (January 1, 2013)	4	0.0578	0.0011
	Citibank (Ukraine) (January 1, 2013)	4	0.0927	0.0057
	Bank Credit Dnepr (January 1, 2013)	2	1.167	0.0646
	Platinum Bank (January 1, 2013)	2	8.1844	6.7011
	Megabank (January 1, 2013)	2	1.3364	0.1206
	Universal Bank (January 1, 2013)	2	4.0067	0.3898
	KredoBank (January 1, 2013)	2	1.6207	0.3043
	Diamantbank (January 1, 2013)	2	1.2389	0.159
	Pravex-Bank (January 1, 2013)	2	0.4195	0.1459
	ProCredit Bank (January 1, 2013)	2	3.1194	0.8259
	Privatbank (January 1, 2012)	1	1.2455	0.0436
	State Savings Bank of Ukraine (January 1, 2012)	1	0.4294	0.015
	Ukreximbank (January 1, 2012)	1	1.4613	0.0198
	Prominvestbank (January 1, 2012)	2	0 1521	0.0061
	1 Ionnivesidank (January 1, 2012)	4	0.1021	0.0001

Table AIV.



(continued)

Bank	Cluster	MTE (%)	MA (%)	Expenses and bank's
UniCredit Bank (Ukrsotsbank) (January 1, 2012)	2	1.7749	0.0632	financial
Raiffeisen Bank Aval (January 1, 2012)	2	1.0947	0.0573	mailian
Subsidiary Bank Sberbank of Russia (January 1, 2012)	2	0.7701	0.0296	position
Alfa-Bank Ukraine (January 1, 2012)	4	2.153	0.086	
VTB Bank Ukraine (January 1, 2012)	2	2.4605	0.0772	000
First Ukrainian International Bank (January 1, 2012)	2	23.0617	0.0794	933
UkrSibbank (BNP Paribas Group) (January 1, 2012)	2	1.1359	0.0708	
OTP Bank (January 1, 2012)	2	1.8958	0.0802	
Ukrgasbank (January 1, 2012)	4	0.5474	0.0149	
Credit Agricole Bank (January 1, 2012)	2	4.9811	0.3804	
Pivdennyi Bank (January 1, 2012)	2	3.9835	0.1612	
ING Bank Ukraine (January 1, 2012)	4	0.0783	0.0012	
Citibank (Ukraine) (January 1, 2012)	4	0.07	0.0012	
Bank Credit Dnepr (January 1, 2012)	2	7.0183	0.202	
Platinum Bank (January 1, 2012)	2	9.0467	0.9993	
Megabank (January 1, 2012)	2	1.3913	0.0603	
Universal Bank (January 1, 2012)	2	4.3261	0.3006	
KredoBank (January 1, 2012)	2	0.443	0.0355	
Diamantbank (January 1, 2012)	2	1.4035	0.0754	
Pravex-Bank (January 1, 2012)	2	0.8624	0.0831	
ProCredit Bank (January 1, 2012)	2	2.5708	0.2458	Table AIV.

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